

## **CHAPTER 1: INTRODUCTION TO DISASTER RECOVERY**

### **Multiple Choice:**

1. Which of the following should be protected in your disaster recovery plan?

- A. Ability to increase sales
- B. Ability to continue day-to-day operations
- C. Ability to hold down business expenses
- D. Ability to hire qualified people

**Answer:** B      **Reference:** Why Disaster Recovery?

**Difficulty:** moderate

2. Disaster recovery is \_\_\_\_\_ an information technology (IT) problem.

- A. mostly
- B. only
- C. not just
- D. not

**Answer:** C      **Reference:** Why Disaster Recovery?

**Difficulty:** moderate

3. Which of the following must be included in the disaster recovery plan?

- A. Business functions
- B. Critical support functions
- C. Corporate-level support functions
- D. All of the above

**Answer:** D      **Reference:** Why Disaster Recovery?

**Difficulty:** moderate

4. On whose web site can you find itemized lists, by state and counties within a state, of the declared disasters on a yearly basis?

- A. CIA
- B. FEMA
- C. FBI
- D. IRS

**Answer:** B      **Reference:** What Is a Disaster?

**Difficulty:** easy

5. What is a disaster?

- A. The ability of a company to recover from a catastrophe and get back to business as usual
- B. Any event or occurrence that can have a detrimental effect on an organization either in whole or in part
- C. Any event or occurrence that can have a lasting effect on an organization either in whole or in part.
- D. All of the above

**Answer:** B      **Reference:** What Is a Disaster?

**Difficulty:** moderate

6. On a business level, disasters are often thought of as \_\_\_\_\_ occurrences that affect the business or organization, or those occurrences on a grand scale that disrupt the business's ability to function.

- A. catastrophic
- B. natural
- C. minimal
- D. IT

**Answer:** A      **Reference:** What Is a Disaster?

**Difficulty:** moderate

7. What is one of the leading causes of system loss seen by organizations?

- A. Lack of a sprinkler system
- B. Lack of security in a computer system
- C. Lack of a tornado shelter
- D. Lack of qualified employees

**Answer:** B      **Reference:** What Kinds of Disasters Are There?

**Difficulty:** moderate

8. Which of the following is an example of a technological breakdown?

- A. Chemical spill
- B. Employee death
- C. Spam
- D. Air conditioning failure

**Answer:** D      **Reference:** What Kinds of Disasters Are There?

**Difficulty:** moderate

9. Which of the following is an example of a lack of computer security?

- A. Chemical spill
- B. Employee death
- C. Spam
- D. Air conditioning failure

**Answer:** C      **Reference:** What Kinds of Disasters Are There?      **Difficulty:** easy

10. Which of the following ties up valuable computer resources with no added value to the company?

- A. E-mail
- B. Internet
- C. Spam
- D. Junk mail

**Answer:** C      **Reference:** What Kinds of Disasters Are There?      **Difficulty:** moderate

11. Any disaster, whether large or small, will have a \_\_\_\_\_ effect through the entire organization.

- A. controlled
- B. known
- C. positive
- D. ripple

**Answer:** D      **Reference:** What Are the Possible Effects of a Disaster?      **Difficulty:** moderate

12. The disaster recovery team will be made up of many different people in the \_\_\_\_\_ who have a stake in the outcome of recovering from a disaster:

- A. Organization
- B. Government
- C. Community
- D. Customer pool

**Answer:** A      **Reference:** What Are the Possible Effects of a Disaster?      **Difficulty:** easy

13. Customers and clients will have \_\_\_\_\_ in the outcome of the disaster recovery.

- A. an important role

- B. a direct interest
- C. no interest
- D. no effect

**Answer:** B      **Reference:** What Are the Possible Effects of a Disaster?      **Difficulty:** moderate

**14.** Disaster recovery typically looks at the \_\_\_\_\_.

- A. long run
- B. continuation of the business
- C. overall business plan
- D. short term

**Answer:** D      **Reference:** What Is Business Continuity Planning?      **Difficulty:** moderate

**15.** Business Continuity Planning is interested in \_\_\_\_\_ disasters if possible.

- A. avoiding
- B. recognizing
- C. reacting to
- D. planning

**Answer:** A      **Reference:** What Is Business Continuity Planning?      **Difficulty:** easy

#### **Fill in the Blank:**

**16.** Disaster recovery is the ability of a company to recover from a(n) \_\_\_\_\_ and get back to business as usual.

**Answer:** catastrophe      **Reference:** Why Disaster Recovery?      **Difficulty:** easy

**17.** In the event of a major disaster, the first goal of the business is to maintain the \_\_\_\_\_ sustainable level of services for the organization.

**Answer:** minimal      **Reference:** Why Disaster Recovery?      **Difficulty:** moderate

**18.** Any event or occurrence that can have a detrimental effect on an organization either in whole or in part is known as a(n) \_\_\_\_\_.

**Answer:** disaster      **Reference:** What Is a Disaster?      **Difficulty:** easy

**19.** The FEMA web site assists you in determining your \_\_\_\_\_ for a given situation.

**Answer:** risk                      **Reference:** What Is a Disaster?                      **Difficulty:** moderate

20. \_\_\_\_\_ can get in without any notice through standard ports that are left open.

**Answer:** Hackers                      **Reference:** What Kinds of Disasters Are There?                      **Difficulty:** moderate

21. Electrical failure can lead to \_\_\_\_\_ failure, which in turn can lead to software failure.

**Answer:** hardware                      **Reference:** What Kinds of Disasters Are There?                      **Difficulty:** moderate

22. \_\_\_\_\_ may gain a competitive advantage as customers seek products and services the affected company can no longer provide.

**Answer:** Competitors                      **Reference:** What Are the Possible Effects of a Disaster? **Difficulty:** moderate

23. \_\_\_\_\_ is an integral part of business continuity planning, but BCP is much broader.

**Answer:** Disaster recovery                      **Reference:** What Is Business Continuity Planning?                      **Difficulty:** moderate

**Matching:**

24. Match the following terms to their meanings:

- |                                      |   |
|--------------------------------------|---|
| I. Critical support functions        | A. functions not critical to the day-to-day operation of the organization |
| II. First goal in disaster           | B. functions that provide products and/or services                        |
| III. Disaster recovery               | C. maintain the minimal sustainable level of services                     |
| IV. Business functions               | D. ability of a company to recover from a catastrophe                     |
| V. Corporate-Level Support Functions | E. functions not directly related to the company's core business          |

**Answer:** E C D B A                      **Reference:** Why Disaster Recovery?                      **Difficulty:** moderate

25. Match the causes to their effects:

- |                              |  |
|------------------------------|--|
| I. Computer security failure | A. flooding caused by a waterline break                    |
| II. Strike                   | B. requires special security measures to be put into place |
| III. Accident                | C. by far the most insidious threat to an organization     |
| IV. Technological breakdown  | D. hackers get in without any notice                       |
| V. Sabotage and terrorism    | E. utility failures  |

**Answer:** D B A E C                      **Reference:** What Kinds of Disasters Are There?                      **Difficulty:** moderate

26. Match the following terms to their descriptions:

- |                             |   |
|-----------------------------|---|
| I. Banks                    | A. receive increases business                           |
| II. Suppliers               | B. made up of many different people in the organization |
| III. Disaster Recovery Team | C. will all be impacted                                 |
| IV. Branches                | D. called upon to provide interim funding               |
| V. Employees                | E. may run into financial difficulties                  |

**Answer:** D E B A C      **Reference:** What Are the Possible Effects of a Disaster?      **Difficulty:** moderate

**27.** Match the following terms to their descriptions:

- |                              |  |
|------------------------------|--|
| I. First 72 hours            | A. simply picking up the pieces of the business after a disaster strikes |
| II. Business Continuity Plan | B. avoid risk or mitigating the consequences of the risk                 |
| III. Disaster Recovery       | C. can wait till end of month  |
| IV. Focus of BCP             | D. continuation of the business is the goal                              |
| V. Tier 3 functions          | E. important to disaster recovery  |

**Answer:** E D A B C      **Reference:** What Is Business Continuity Planning?      **Difficulty:** moderate