

1. Service to the community includes
 - a. suicide prevention.
 - b. delivering death notifications.
 - c. assisting motorists with disabled vehicles.
 - d. All of the above

ANSWER: d
POINTS: 1
REFERENCES: The Police Mission
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.01
KEYWORDS: Understand
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2. A mission statement is
 - a. the standard against which administrators evaluate all decisions and actions.
 - b. a statement of how an agency views its relationship with the community.
 - c. Both a and b
 - d. Neither a nor b

ANSWER: c
POINTS: 1
REFERENCES: The Police Mission
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.01
KEYWORDS: Understand
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3. One police departments' Neighborhood-Oriented Police (NOP) program was perceived as more social work than police work and was referred to as
 - a. neighbors on patrol.
 - b. next door patrol.
 - c. community on patrol.
 - d. nobody on patrol.

ANSWER: d
POINTS: 1
REFERENCES: The Police Mission
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.01
KEYWORDS: Understand
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4. The statement, "There is no right way to do a wrong thing" refers to
- a. criminal behavior.
 - b. ethics.
 - c. rules of criminal procedure.
 - d. mission statements.

ANSWER: b
POINTS: 1
REFERENCES: The Police Mission
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.01
KEYWORDS: Understand
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5. Each police agency exercises discretion when it establishes its
- a. procedures.
 - b. policies.
 - c. mission.
 - d. All of the above

ANSWER: d
POINTS: 1
REFERENCES: Police Discretion
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.04
KEYWORDS: Understand
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6. The police image is affected by
- a. individual officer backgrounds.
 - b. the media.
 - c. officers' personal experiences.
 - d. All of the above

ANSWER: d
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
KEYWORDS: Remember
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7. According to the text, the public expects the police to
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- a. enforce the law against others.
- b. give breaks only to their own family and friends.
- c. help them when they have a problem.
- d. All of the above

ANSWER: d
 POINTS: 1
 REFERENCES: The Police Image
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.03
 KEYWORDS: Remember
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8. Negative contacts

- a. are unpleasant interactions between the police and the public.
- b. occur when an officer performs poorly at the firing range.
- c. result when investigators are unable to develop leads.
- d. None of the above

ANSWER: a
 POINTS: 1
 REFERENCES: The Police Image
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.03
 KEYWORDS: Remember
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9. Because of their shared experiences and unique exposure to their community, many police officers develop a fierce loyalty to

- a. poor people.
- b. minorities.
- c. each other.
- d. the community.

ANSWER: c
 POINTS: 1
 REFERENCES: The Police Image
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.03
 KEYWORDS: Remember
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10. The commonly used police practice of choosing among possible courses of action or inaction when dealing with

lawbreakers is known as

- a. detachment.
- b. discretion.
- c. the fairness doctrine.
- d. the patronage system.

ANSWER: b

POINTS: 1

REFERENCES: Public Expectations

QUESTION TYPE: Multiple Choice

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.03

KEYWORDS: Remember

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11. According to the text, police officers are most likely to investigate

- a. burglary.
- b. noise complaints.
- c. animal complaints.
- d. white collar crime.

ANSWER: a

POINTS: 1

REFERENCES: Fighting Crime versus Service to the Public

QUESTION TYPE: Multiple Choice

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.01

KEYWORDS: Understand

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12. The relationship between the police and the community is profoundly affected by

- a. police use of discretion.
- b. police use of force.
- c. Both a and b
- d. Neither a nor b

ANSWER: c

POINTS: 1

REFERENCES: The Police Image

QUESTION TYPE: Multiple Choice

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.03

KEYWORDS: Remember

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13. According to the text, the majority of an officer's actions involve

- a. high-speed chases.
- b. apprehending criminals.
- c. service to the community.
- d. Both a and b

ANSWER: c
POINTS: 1
REFERENCES: Fighting Crime versus Service to the Public
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.01
KEYWORDS: Understand
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14. Selective enforcement is
- a. the opposite of discretion.
 - b. the use of police discretion.
 - c. necessary because people expect all laws to be enforced.
 - d. the principle involved in random sobriety checks.

ANSWER: b
POINTS: 1
REFERENCES: Police Discretion
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.04
KEYWORDS: Understand
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15. A police department might want to include the community's input when developing a mission statement because it
- a. improves police–community relations.
 - b. decreases the possibility of the agency accomplishing its mission.
 - c. maintains officer support.
 - d. decreases community complaints.

ANSWER: a
POINTS: 1
REFERENCES: The Police Mission
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.01
KEYWORDS: Understand
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16. This U.S. Supreme Court decision in *Terry v. Ohio* (1968) recognized the role that discretion plays in policing and

- a. granted police the authority to conduct community policing field tests without court approval.
- b. granted police the power to conduct a search without a warrant prior to arrest.
- c. granted police authority to stop and question people in field interrogations.
- d. granted police the authority to question people without having to read them their rights.

ANSWER: c
 POINTS: 1
 REFERENCES: Police Discretion
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.04
 KEYWORDS: Understand
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17. The increased officer discretion necessary for community policing is a concern to many police administrators who fear loss of control of their

- a. officers.
- b. prosecutorial discretion.
- c. parole searches.
- d. community relationships.

ANSWER: a
 POINTS: 1
 REFERENCES: Police Discretion
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.04
 KEYWORDS: Understand
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18. The lowest-ranking and newest patrol officers typically have

- a. no discretion.
- b. the least amount of discretion.
- c. the greatest amount of discretion.
- d. the same amount of discretion as civilian personnel.

ANSWER: c
 POINTS: 1
 REFERENCES: Police Discretion
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.04
 KEYWORDS: Understand
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19. Reflective sunglasses, handcuffs, and gun-tie tacks can contribute to a _____ police image.

- a. positive
- b. professional
- c. negative
- d. compliant

ANSWER: c
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
KEYWORDS: Remember
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20. Recent studies on police use of force concluded all of the following are true *except*:
- a. Less than half of 1% of the population actually experienced force during contact with the police.
 - b. In most instances, the force used was of the lower or most moderate level.
 - c. Suspect characteristics, such as race, were not related to the use of force.
 - d. Most citizens do not understand or support law enforcement.

ANSWER: d
POINTS: 1
REFERENCES: Use of Force
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.05
KEYWORDS: Analyze
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21. The transformation of good people into evil people is called
- a. the Noble Cause effect.
 - b. the integrity lapse effect.
 - c. the Lucifer effect.
 - d. the Halloween effect.

ANSWER: c
POINTS: 1
REFERENCES: Use of Force
QUESTION TYPE: Multiple Choice
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.05
KEYWORDS: Analyze
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22. Community policing emphasizes

- a. a wider use of police discretion.
- b. tighter control over officers' use of discretion.
- c. the need for officers to strictly and fairly enforce all laws in every instance.
- d. solidarity of the police.

ANSWER: a
 POINTS: 1
 REFERENCES: Police Discretion
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.04
 KEYWORDS: Understand
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23. The average citizen holds many mistaken beliefs about police work due to television shows that portray the police as playing "fast and loose" with the truth. This is called

- a. media bias.
- b. the CSI effect.
- c. factual documentation.
- d. a negative image portrayal.

ANSWER: b
 POINTS: 1
 REFERENCES: The Police Image
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.03
 KEYWORDS: Remember
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24. A vision statement is

- a. more philosophical than a mission statement.
- b. the same as a mission statement.
- c. a review of a department's past.
- d. unnecessary for police departments.

ANSWER: a
 POINTS: 1
 REFERENCES: The Police Mission
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.01
 KEYWORDS: Understand
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25. Which of the following best describes an ethics-check question?

- a. Is it balanced?
- b. Will anybody find out?
- c. Is it cost-effective?
- d. All of the above

ANSWER: a

POINTS: 1

REFERENCES: Ethical Policing

QUESTION TYPE: Multiple Choice

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.06

KEYWORDS: List

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26. A guide to officers as to what they should or should not do is called

- a. baseline standards.
- b. integrity guides.
- c. civility.
- d. values.

ANSWER: a

POINTS: 1

REFERENCES: Ethical Policing

QUESTION TYPE: Multiple Choice

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.06

KEYWORDS: List

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27. Paoline's study of police culture

- a. supported the conventional wisdom of isolation and a "them-versus-us" worldview.
- b. found that isolation and the "them-versus-us" worldview is compatible with community policing.
- c. found that few officers were confident that they could gain citizens' cooperation.
- d. reported that many officers have attitudes and outlooks that vary from those of traditional police culture.

ANSWER: d

POINTS: 1

REFERENCES: The Police Image

QUESTION TYPE: Multiple Choice

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.03

KEYWORDS: Remember

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28. The majority of police actions have less to do with _____ and involve service to the community.

- a. order maintenance
- b. law enforcement
- c. time maintenance
- d. social services

ANSWER: b
 POINTS: 1
 REFERENCES: The Police Mission
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.01
 KEYWORDS: Understand
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29. According to the text, the law enforcement community is perhaps the best and quickest at culling these types of individuals:

- a. Supervisors
- b. Consistent
- c. managers
- d. Bad people

ANSWER: d
 POINTS: 1
 REFERENCES: The Police Image
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.03
 KEYWORDS: Remember
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30. All of the following are a downside of police discretion *except*:

- a. The decisions not to invoke the criminal process are seldom subject to review.
- b. It determines the outer limit of law enforcement.
- c. The police have the power to decide whom they will arrest.
- d. The officers are subject to immediate supervisory review.

ANSWER: d
 POINTS: 1
 REFERENCES: Police Discretion
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.04
 KEYWORDS: Understand
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31. According to the text, _____ and secrecy within a police department can result in a code of silence.

- a. corruption
- b. brutality
- c. solidarity
- d. paranoia

ANSWER: c
 POINTS: 1
 REFERENCES: Ethical Policing
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.06
 KEYWORDS: List
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32. Controversy over the use of force is almost always discussed in terms of
- a. police–citizen interactions.
 - b. use of deadly force.
 - c. officer presence at the scene.
 - d. police brutality.

ANSWER: d
 POINTS: 1
 REFERENCES: Use of Force
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.05
 KEYWORDS: Analyze
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33. According to the text, police departments today place a greater emphasis on what mindset when approaching how to police?
- a. Warrior
 - b. Coddling
 - c. Guardian
 - d. Authoritative

ANSWER: c
 POINTS: 1
 REFERENCES: Who Are the Police
 QUESTION TYPE: Multiple Choice
 HAS VARIABLES: False
 LEARNING OBJECTIVES: MILL.COMM.18.02.01
 KEYWORDS: Understand
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34. Statistics from 2013 show that some college is required for what percentage of local agencies?

- a. 25%
- b. 72%
- c. 32%
- d. 17%

ANSWER: c

POINTS: 1

REFERENCES: Who Are the Police

QUESTION TYPE: Multiple Choice

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.01

KEYWORDS: Understand

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35. A set of informal values, beliefs, and expectations passed on to new police officers is called what?

- a. Policy
- b. Mission
- c. Value statement
- d. Police culture

ANSWER: d

POINTS: 1

REFERENCES: Who are the Police

QUESTION TYPE: Multiple Choice

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.Chapter 2 LO 2

KEYWORDS: Understand

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36. Law enforcement agencies rarely, if ever, seek input from the community when developing mission statements.

- a. True
- b. False

ANSWER: False

POINTS: 1

REFERENCES: The Police Mission

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.01

KEYWORDS: Understand

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37. The police image is affected by individual officers' backgrounds, the media, and citizens' personal experiences with the criminal justice system.

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
KEYWORDS: Remember
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38. Police brutality is considered a problem by only a small segment of the public.

- a. True
- b. False

ANSWER: False
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
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39. A 2005 study showed attitudes toward the police were more easily influenced by what a person heard about someone else's experience with the police.

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
KEYWORDS: Remember
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40. The police image is affected by the police uniform and the equipment that police officers wear and use.

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03

KEYWORDS: Remember
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41. Chief Justice Warren Burger once stated: “The officer working the beat makes more decisions and exercises broader discretion affecting the daily lives of people every day and to a greater extent than a judge will exercise in a week.”

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: Police Discretion
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.04
KEYWORDS: Understand
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42. The use of police discretion is governed in every case by policies and procedures that cover every possible circumstance an officer may face.

- a. True
- b. False

ANSWER: False
POINTS: 1
REFERENCES: Police Discretion
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.04
KEYWORDS: Understand
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43. According to the text, when given a ticket, law-abiding citizens believe they should be excused and that the police should concentrate on “real” criminals.

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: Police Discretion
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.04
KEYWORDS: Understand
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44. Generally speaking, officers have broad discretion in deciding under what circumstances to enforce laws.

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: Police Discretion
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.04
KEYWORDS: Understand
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45. Negative contacts, as defined in the text, will result in the police being unable to perform their duties.

- a. True
- b. False

ANSWER: False
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
KEYWORDS: Remember
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46. The Hug-a-Bear Program is designed to make police officer contacts less negative.

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
KEYWORDS: Remember
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47. Community standards influence how the police enforce laws.

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: Police Discretion
QUESTION TYPE: True / False

HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.04
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48. Ethical behavior by individual officers and by the department as a whole is indispensable to effective police–community partnerships.

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: Ethical Policing
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.06
KEYWORDS: List
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49. Although officers often operate independently, it is important to remember that the community watches how officers perform their duties.

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: Ethical Policing
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.06
KEYWORDS: List
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50. Police integrity can be defined as “the normative inclination among police to resist temptations to abuse the rights and privileges of their occupation.”

- a. True
- b. False

ANSWER: True
POINTS: 1
REFERENCES: Ethical Policing
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.06
KEYWORDS: List
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51. Traditionally, police officers have been a fairly heterogeneous group.

- a. True
- b. False

ANSWER: False

POINTS: 1

REFERENCES: p. 35

QUESTION TYPE: True / False

HAS VARIABLES: False

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52. The media have little effect on public opinion.

- a. True
- b. False

ANSWER: False

POINTS: 1

REFERENCES: The Police Image

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.03

KEYWORDS: Remember

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53. Police are the only agencies within the criminal justice system who have discretionary powers.

- a. True
- b. False

ANSWER: False

POINTS: 1

REFERENCES: Police Discretion

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.04

KEYWORDS: Understand

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54. The Lucifer effect is limited to individuals, not organizations.

- a. True
- b. False

ANSWER: False

POINTS: 1

REFERENCES: Use of Force

QUESTION TYPE: True / False

HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.05
KEYWORDS: Analyze
DATE CREATED: 3/9/2017 4:07 AM
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55. Police discretion is not beneficial because all statutes are current and must be enforced to the letter of the law.

- a. True
- b. False

ANSWER: False
POINTS: 1
REFERENCES: Police Discretion
QUESTION TYPE: True / False
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.04
KEYWORDS: Understand
DATE CREATED: 3/9/2017 4:08 AM
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56. A _____ is a written declaration of purpose.

ANSWER: mission statement
POINTS: 1
REFERENCES: The Police Mission
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.01
KEYWORDS: Understand
DATE CREATED: 2/10/2016 3:23 PM
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57. The informal values, beliefs, and expectations of officers are known collectively as _____.

ANSWER: police culture
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
KEYWORDS: Remember
DATE CREATED: 2/10/2016 3:23 PM
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58. Unpleasant interactions between the police and the public are known as _____.

ANSWER: negative contacts
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: Subjective Short Answer

HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
KEYWORDS: Remember
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59. Controversy on the use of force by police is almost always discussed in terms of _____.

ANSWER: police brutality
POINTS: 1
REFERENCES: Use of Force
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.05
KEYWORDS: Analyze
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60. The _____ is affected by individual backgrounds, the media, and citizens' personal experiences with the criminal justice system.

ANSWER: police image
POINTS: 1
REFERENCES: The Police Image
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.03
KEYWORDS: Remember
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61. Ethics involves integrity, honesty, values, standards, courage, and _____.

ANSWER: civility
POINTS: 1
REFERENCES: Ethical Policing
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False
LEARNING OBJECTIVES: MILL.COMM.18.02.06
KEYWORDS: List
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62. According to the text, honesty is synonymous with _____.

ANSWER: credibility
POINTS: 1
REFERENCES: Ethical Policing
QUESTION TYPE: Subjective Short Answer
HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.06

KEYWORDS: List

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63. A _____ is simply a belief or philosophy that is meaningful to us.

ANSWER: value

POINTS: 1

REFERENCES: Ethical Policing

QUESTION TYPE: Subjective Short Answer

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.06

KEYWORDS: List

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64. According to the text, _____ has been described as being confronted with a difficult problem and making the right decision despite potentially adverse personal or professional consequences.

ANSWER: ethical courage

POINTS: 1

REFERENCES: Ethical Policing

QUESTION TYPE: Subjective Short Answer

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.06

KEYWORDS: List

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65. The _____ is also shaped by appearance and police actions.

ANSWER: police image

POINTS: 1

REFERENCES: The Police Image

QUESTION TYPE: Subjective Short Answer

HAS VARIABLES: False

KEYWORDS: Remember

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66. Describe one of the four expectations of citizens according to Skogan.

ANSWER: Answer varies.

POINTS: 1

REFERENCES: The Police Mission

QUESTION TYPE: Essay

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.01

KEYWORDS: Understand

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67. As listed in the text, describe the building blocks of ethics.

ANSWER: Answer varies.

POINTS: 1

REFERENCES: The Police Mission

QUESTION TYPE: Essay

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.01

KEYWORDS: Understand

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68. Skolnick's classic description, "A Sketch of the Policeman's 'Working Personality'" (1966), included such descriptors as social isolation, solidarity, and authority. Describe what characteristics were identified in his definition.

ANSWER: Answer varies.

POINTS: 1

REFERENCES: The Police Image

QUESTION TYPE: Essay

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.03

KEYWORDS: Remember

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69. Discuss the continuum of compromise and why it is referred to as the "slippery slope."

ANSWER: Answer varies.

POINTS: 1

REFERENCES: The Police Image

QUESTION TYPE: Essay

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.03

KEYWORDS: Remember

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70. Compare and contrast a mission statement and vision statement. Which document serves a greater purpose of summarizing how police officers should respond to their community?

ANSWER: Varies

POINTS: 1

REFERENCES: The Police Mission

QUESTION TYPE: Essay

HAS VARIABLES: False

LEARNING OBJECTIVES: MILL.COMM.18.02.01

KEYWORDS: Understand

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